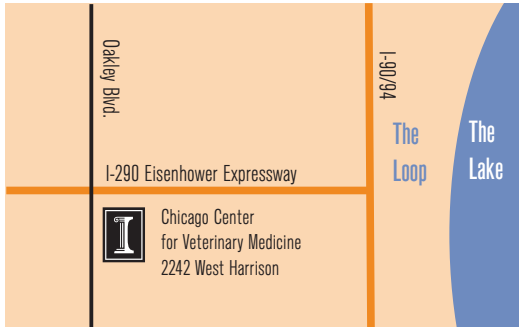




Accredited by the  
American Animal Hospital Association.

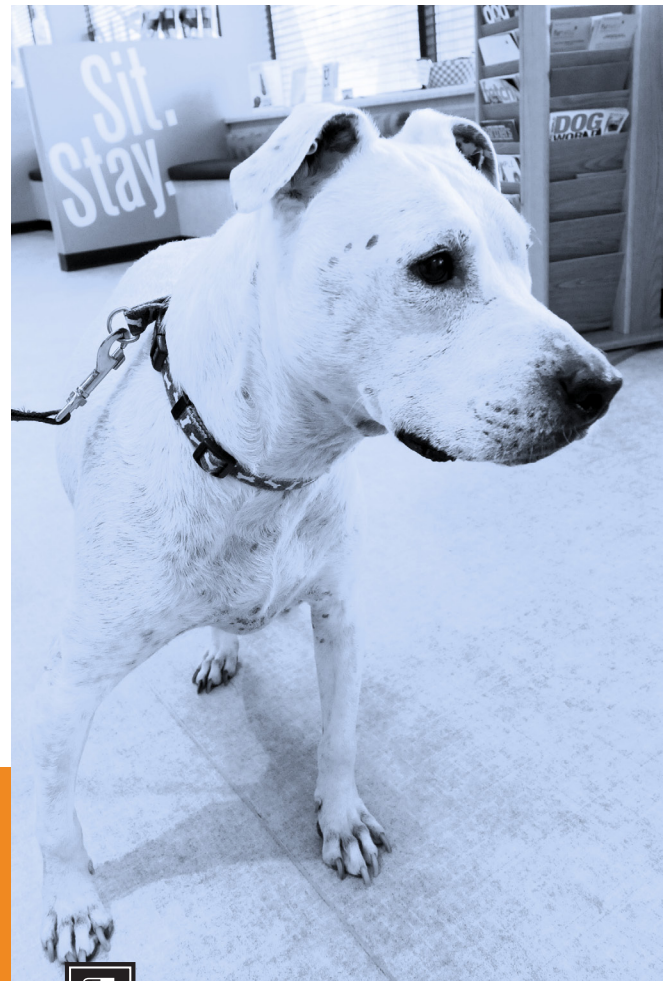
Furnetic/Chicago Center for Veterinary Medicine is conveniently located just west of Chicago's downtown loop at 2242 West Harrison Street, Suite 101, Chicago. Free parking is available in the lot in front of the building at the spots with an orange "Furnetic" placard.



When your pet needs...

## *Behavioral Therapy*

Sometimes the biggest challenge to a pet's health and wellness is behavior. The care available at the Chicago Center for Veterinary Medicine can help.



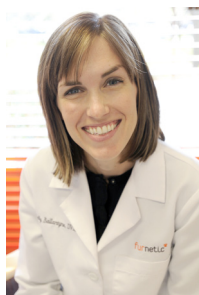
Chicago Center for Veterinary Medicine  
2242 West Harrison St, Suite 101  
Chicago, IL 60612-3719  
312.226.2588



ILLINOIS

## A Caring Approach

At the Chicago Center for Veterinary Medicine, Dr. Kelly Ballantyne provides behavior consultations to address the underlying causes of your pet's behavior and offers humane treatment plans.



Kelly Ballantyne, DVM

Your pet's behavior problem may be learned or it may be caused by an underlying medical condition, neurotransmitter abnormality, or genetic predisposition. As a veterinarian with a special interest in behavior problems, Dr. Ballantyne is able to diagnose and treat these underlying causes.

### Common Behavioral Conditions

- Aggression
- Fears and phobias
- Separation anxiety
- Compulsive disorders
- House-soiling problems

### Preventive Behavioral Services

- Counter-conditioning to relieve fears of veterinary procedures
- Pre-adoption/pre-purchase counseling
- Preparing your pet for the new baby
- Kitten kindergarten

## Hope for Behavioral Woes

The sad fact is that every year more pet deaths are attributable to behavior problems than to all infectious diseases combined. Yet in many cases, behavior problems are treatable with veterinary oversight and therapy.

Our philosophy embraces respect for you and your pet, with the goal of reducing stress and promoting positive encounters in the clinic and at home. Pet behavior modification consultations also include 6 months of telephone and email follow-up.

**By working together with you and your primary care veterinarian, we can provide the best treatment and care for your pet.**

## The First Step to Finding a Solution

After you have called the Chicago Center for Veterinary Medicine at 312.226.2588 to schedule an appointment, you will receive three electronic questionnaires: two to be filled out by you and one to be filled out by your referring veterinarian. Please submit these forms at least 48 hours before your appointment. You are also encouraged to submit video of your pet's behavior.

A specially trained and certified veterinary technician will discuss your pet's behavior issues and your specific needs so that we can adequately schedule services for you. Behavior consultations typically last two to three hours. During the consultation, we will review your pet's history, diagnosis, prognosis, and individualized treatment recommendations. A \$100 deposit is required at the time the appointment is made. The deposit is not refundable if the appointment is cancelled with less than 48 hours' notice.